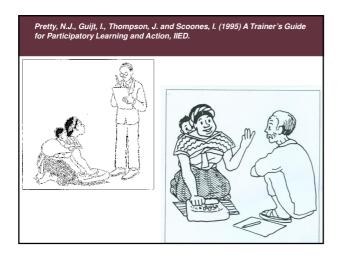
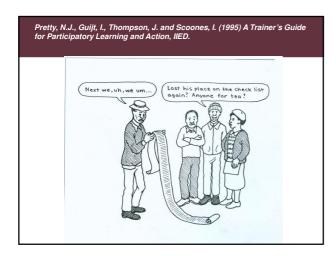


Cont... Proactive looking for information that is relevant to his work and to the people he works for/with Open-minded and able to manage conflicts Creative, therefore can design new ways of doing his job when needs raise Plans ahead the activities Horizontal communicator



What does s/he should know?

- ☐ Familiar with the theory and practice of group communication and human behaviour
- ☐Good understanding of different variables such as self-confidence, prejudices, biases, motivation, confidence, identity, perception, relevance, evaluation
- ☐ Understands and respects the culture of the group s/he is working with.



Communication Skills

- ☐Good at hearing
- ☐Knows how to ask questions
- ☐Good observer/interpreter of body language
- ☐Good voice and energetic attitude
- ☐ Capacity for doing quick synthesis (wrap-up) of the session's main ideas

